



## **Pediatric Patient Rights and Family Responsibilities**

### **Pediatric patients and their parent/guardian have the right to:**

- Exercise their rights without regard to gender, culture, economic, educational or religious background or source of payment.
- Considerate and respectful care.
- Name of the physician with primary responsibility for coordinating your child's care and names and professional relationships of other physicians who will see your child.
- From your child's physician, understandable information about your child's illness, course of treatment and prospects for recovery.
- Information about any proposed treatment or procedure in order to give informed consent or to refuse treatment. Except in emergencies, this includes description of the treatment/procedure, medical risks and name of provider carrying out the procedure/treatment.
- Actively participate in decisions regarding your child's care, and to refuse treatment to the extent permitted by law. Your child will be included to the extent determined by their age and development.
- Privacy concerning your child's medical care, and to know the reason for anyone to be present. Case discussion, consultation, examination and treatment will be conducted discreetly and held confidentially.
- Confidential treatment of all communications and records pertaining to your child's stay in the center. Written permission will be obtained before your child's medical records can be shared with anyone not directly concerned with their care.
- Reasonable response to reasonable requests for service, including: explaining to the child it is okay to cry or be afraid, keeping together the child and parents/guardians to the extent permitted by policies of the center, allowing the child to keep a reassuring toy or blanket as appropriate.
- Leave the center with the child prior to the procedure against the advice of the child's physician. We will report any suspected neglect or abuse of the child in keeping with state and federal laws.
- Reasonable continuity of care, and to know in advance the time and location of appointment and the physician providing care.
- Be advised if the center or physician proposes to engage in human experimentation affecting the child's care, and to refuse to participate in any research projects.
- Information concerning health care requirements following discharge from the center.

**Concerns or complaints:** Please discuss your concerns with Administrative Director, Amy Allard. You may also file a complaint with the Department of Health.

### **A family\* is responsible for:**

- Continuing their parenting role to the extent they are capable.
- Being available to participate in decisions and provide staff with knowledge of parents/guardians whereabouts.
- Pre-operatively receive information from your physician, including explanation of the procedure, alternative treatments, risks and projected outcomes.
- Protecting the child's privacy concerning medical care. Participating in case discussions, consultations, examinations and treatment discreetly and confidentially.

*\* A family consists of those individuals responsible for the physical and emotional care of the child on a continuous basis, regardless of whether or not they are related.*

-- Monte Goldstein, MD, Medical Director